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EDUCATION

University of Louisiana at Monroe, Monroe, LA 09/09-present

M.A. in History (in progress)

School of Information Sciences, University of Pittsburgh 2005-2006

- MLIS, ALA accredited program
- GPA: 3.98 / 4.00

The Pennsylvania State University 2001-2005

- B.A., General Arts and Sciences with Humanities Option, History Minor
- GPA: 3.60 /4.00
- Dean's List: Fall 2001, Fall 2002 through Spring 2004

EXPERIENCE

University of Louisiana at Monroe Library, Monroe, LA 07/07-present

- Title: Assistant Professor & General Reference Librarian
- Achieved tenure
- Answers questions at reference desk and by email
- Evaluates library resources
- Teaches bibliographic instruction sessions
- Acts as faculty liaison for Business
- Acts as library's Webmaster as of 2009
 - o Updates library web page
 - o Reports web statistics with Google Analytics
 - o Posts to social media accounts
 - Creates original graphic design work and YouTube videos
 - o Manages OCLC EZproxy authentication
- Library serves ULM students and faculty, Delta Community College students, and the public

Barco Law Library, University of Pittsburgh, Pittsburgh, PA Summer 2006

- Title: Field Placement
- Worked at reference desk and circulation
- Educated individual patrons on how to use library services
- Assisted patrons and staff with the location and retrieval of materials
- Filed loose-leaf materials and microfiches
- Library serves law students, law professors, lawyers, and the general public

University Library System, University of Pittsburgh, Pittsburgh, PA 09/05-08/06

- Title: Stacks Assistant
- Shelved and maintained arrangement of materials (books and periodicals) in LC
- Collected and shelved unattended materials in library

- Assisted patrons and staff with the location and retrieval of materials
- Educated individual patrons on how to use library services
- Worked at public service desks including: stacks office, an administrative secretary's office, lending desk, and media resources

Gazebo at Dobbins, Penn State Housing and Food, Erie, PA 08/02-05/05

- Title: Student Worker
- Worked with customers as a cashier and server
- Prepared food of various types
- Preformed various custodial tasks

COMPUTER SKILLS

- Programs: Windows, Mac OS, Linux, and Android. Skilled in library software, programs for web design, graphic design, office productivity, video, animation, computer maintenance, and much more. Also adept at HTML and CSS. Familiar with PHP and Java.
- Online/Mobile Applications: Blogger, Facebook, Flickr, YouTube, Google Analytics, CPanel (website manager) and others. Has also installed and managed such applications as forums (Simple Machine Forums), Open Journal Systems, Greenstone Digital Library, Drupal, WordPress, Moodle, and many others. Also familiar with Springshare LibGuides.
- Electronic Research Tools: EBSCO, JSTOR, ARTSTOR, Proquest, Westlaw, OCLC, various search engines, Ancestry, government resources, MarketLine, Mergent Online, citation managers, and many more.
- **Hardware:** Experienced in installing Operating systems, software, and internal PC components including expansion cards, hard drives, RAM, motherboard, power supply, CPU, and more.

PROFESSIONAL ASSOCIATION MEMBERSHIPS

American Library Association (ALA), Member 2012-present

Association of College and Research (ACRL) national, Member 2012-present

Louisiana Library Association 2007-present

Association of College and Research Libraries, Louisiana Chapter 2007-present

- Chapter Past-President, 2014-present
- Chapter President, 2012-2014
- Web Administrator & Archives Manager
- Chair of Fund-raising Committee

HONORS

LALINC Executive Committee Certificate of Recognition for Outstanding Service to LOUIS: The Louisiana Library Network, Oct. 31, 2011.

11th Annual Student Research Symposium, College of Arts and Sciences Third Place medal for "The Significance of Telephone Networks as Used for Broadcasting Original Content and Social Networking Before the Internet and World Wide Web." 2011.

ACADEMIC & PROFESSIONAL PUBLILCATIONS

The University of Louisiana at Monroe FIFTH YEAR INTERIM REPORT for The Southern Association of Colleges and Schools Commission on Colleges (SACS COC). March 2015.

Graphic design, editing, digital publication, technical contact for SACS COC.

Codex: the Journal of the Louisiana Chapter of the ACRL ISSN: 2150-086X

- "President's Column: Friends Don't Let Friends Use LibGuides," Vol. 3 No. 1, 2014.
- "President's Column: Change and the Ability to Cope with Change: When to Accept, When to Reject?" Vol. 2 No. 4, 2014.
- "President's Column: Librarian Faculty Status, Maureen Sullivan, and You," Vol. 2 No. 3, 2013.
- "President's Column Libraries and the Telephone: A Look Back and a Look Around," Vol. 2 No. 2, 2012.
- "President's Column: Online Learning & Why I Want You To Eat Your Dog Food," Vol. 2 No. 1, 2012.
- "Review: Digital Literacy for Technical Communication," Vol. 2 No. 1, 2012.
- "Review: Open Journal Systems," Vol. 1 No. 2, 2010.

The Serials Librarian ISSN: 0361-526X

• With Michael Matthews & Sara Zimmerman. "The Razor's Edge: Louisiana's State Budget and the Serials Crisis of 2010–2012," Vol. 62, Issue 1-4, 2012.

The LOUISiana Library Network Newsletter

 "ACRL-LA STAR (Successful Transitions to Academic Research) Committee," Vol. 18, Issue 1, June 2010.

I am the Light of the World: Oil Lamps of the Biedenharn Museum

• Graphic design, editing, and some photography for booklet on ancient oil lamps at the Biedenharn Museum in Monroe, LA, with author Dr. Monica Bontty. 2011.

Notes & Tracings, Newsletter of the LLA Academic Section

LLA Academic Section Meeting Minutes, Vol. 31, Issue 2, June 2011. p. 3.

ACRL Louisiana Newsletter

• "The Future of the University Library: Strategic Management for the 21st Century," (a summary report of ACRL-LA's panel discussion). No. 38, Summer/Fall 2008.

CONFERENCE PRESENTATIONS

LOUIS Users Conferences (LUC), Baton Rouge, LA

- 2007 presentation: "Macromedia/Adobe Flash in the Library Setting."
- 2008 presentation: "Macromedia/Adobe Flash in the Library Setting Part Deux."
- 2009 presentation: ""House of Cascading Style."
- 2009 co-presented with Megan Lowe: "Keepin' Track: A Look at Statistics Keeping Methods at ULM."
- 2009 co-presented with Megan Lowe: "Unbinding Codex: A Look at ACRL LA's New Open-Access Journal."
- 2009 co-presented with ACRL-LA board members: "Is Your ROI Becoming a ROI-AL Pain? Return-on-Investment Models for Academic Libraries of all Sizes."

- 2009 co-presented with ACRL-LA board members: "When 'You Can't Always Get What You Want' A Library Career Options and CV Writing Social."
- 2010 presentation: "Your Web Applications on Your Space."
- 2010 presentation: "Be Your Own Geek Squad."
- 2011 presentation: "Drupal from Start to Finish."
- 2011 presentation: "Generating Public Support with the Web."
- 2012 presentation: "The Life and Lessons of Steve Jobs."
- 2013 presentation: "CONTENTdm: The Whys and Hows of Customization Made Easy."
- 2014 presentation: "Library Statistics with Google Analytics."

Louisiana Library Association (LLA) Annual Conference

- 2009 presentation: "Web 1.0: I'm Not Dead Yet."
- 2010 presentation: "Your Web Applications on Your Space."
- 2011 presentation: "Be Your Own Geek Squad."
- 2012 presentation: "The Life and Lessons of Steve Jobs."
- 2013 presentation: "Moodle Caboodle."
- 2014 presentation: "Google Analytics With How-To Directions."

The Café Symposium, Teaching Engaged Learning: Engaging Students Through Popular Culture Thiboduax, LA October 2008

Presented a paper on using popular culture to teach information literacy, "A Passion for the Search."

Educational Tools for Success Conference Monroe, LA November 2008

Gave presentation on using Flash in education

NASIG Annual Conference St.Louis, MO June 2011

Co-presentation on the creation of SAVELOUIS.ORG, a website promoting a state consortium

GRANTS

- September 2007, helped Public Services Coordinator Dinah Williams with drafting of a STAP grant proposal for library instruction technology. (denied)
- September 2010, helped Library Assistant Dean Dinah Williams with drafting of a STAP grant proposal to procure new laptops for library instruction. (denied)
- November 2012, drafted ULM STAP proposal for "ULM Library OCLC EZproxy Hosted Server Service." Grant received.

WEB DESIGN

- http://www.ulm.edu/library , ULM Library website, library webmaster
- http://www.acrlla.org , ACRL Louisiana website, Web Administrator & Archives Manager
 - o http://codex.acrlla.org , ACRL Louisiana scholarly journal
- http://www.niemla.info , Personal website, sole owner
- http://www.savelouis.org, Save LOUIS, sole owner
 http://www.shela.org, Support Higher Education Louisiana, owner